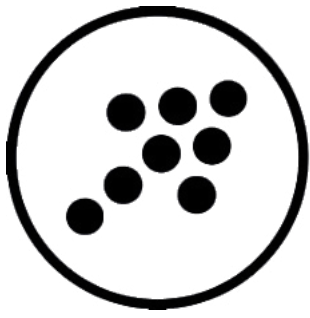




ProDictate Mobile

Dictation Apps: *The Real Solution*

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What are Dictation Apps?

3

Why do Businesses Use Dictation Apps?

3

What are Common Problems of Dictation Apps?

4

The Solution: Dictation Workflow

5

ProDictate Mobile: The Best Solution

6

What You Can Do

7

What are Dictation Apps?

Dictation applications for iPhones, Androids, and BlackBerry phones use recording technology to transform your phone into a fully-functional voice recorder for only a fraction of the cost of a separate recorder. These apps can automatically send dictations to transcription companies and return fully-transcribed documents to the user.

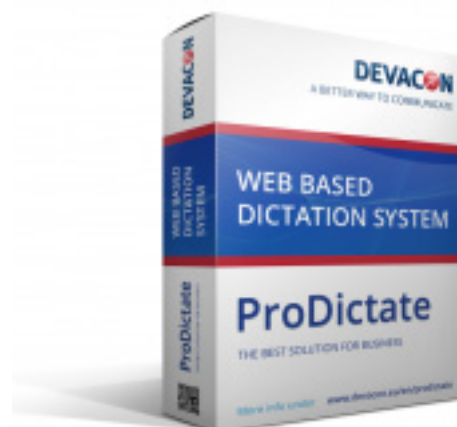
Why do Businesses Use Dictation Apps?

Professionals like lawyers, medical personnel, insurance appraisers, and engineers use dictation software to record important information in an efficient manner that ensures accuracy and consistency during projects. This can be especially helpful where legal matters are concerned since legal professionals can record interviews and other important meetings that can then be used as evidence in courtroom situations.

For insurance companies, dictation software ensures accuracy and consistency for facts that are imperative for claims. Phone interviews, for instance, can be recorded and sent to transcribers. The resulting document can be used in lawsuits regarding accidents, for example, in which the insurance companies are involved, as well as in claim decisions.

Doctors, physician's assistants, nurse practitioners, and other medical professionals use dictation software to quickly make notes on a patient's health. In the medical profession, time is often of the essence, and not many medical personnel have the time to sit at the computer and type.

Engineers use dictation for similar reasons. Being able to take quick notes via dictation instead of typing out text helps projects run smoothly and more efficiently. Engineers can study and investigate machinery and other projects on which they might be working and then dictate ideas without having to turn away from the problem at hand.



What are Common Problems of the Typical Dictation Mobile Application?

Generally speaking, dictation mobile apps are great in theory, but not always in practice. While their mobility makes them more flexible than regular dictation software, the majority of dictation mobile apps have several issues that can be a problem for many businesses who try to use them.

1

There's no transparency

While dictation apps streamline the process of sending audio recordings to transcription companies, most lack transparency into that process. Supervisors have no way of knowing when the files have been sent, when they've been listened to, or if they're yet in the process of being transcribed.

2

Misconfiguring the app

While being able to immediately access dictation software on a mobile device is a draw for many companies, it can also be a drawback. Dictation apps have a lot of settings to configure, and many businesses don't configure the software correctly.

3

Cost and effort of integration

Many, if not all, companies that use mobile devices in their business also have MDM solutions and Secure Container technology. When this is the case, the dictation app must be integrated into these two software solutions, and that can often cost significant time and money.

The Solution: Dictation Workflow

Most of the above problems can be solved by a dictation workflow solution. As a first step, a backend system allows for better configuration. The administrator or supervisor of the app can configure the app specifically for the needs of the company. Because of the backend system, even apps with an IT team located remotely from the company can configure the app appropriately, regardless of geographical limitations.

Once an app with a backend system is configured correctly, it can provide greater transparency and more useful insight

into the life cycle of each audio file. The audio file is tracked as it is transferred to the backend system, and supervisors can see the progress of each file, including where the file is in the transcription process, what transcriptionist transcribed the file and other information. Using the in-app management system, files are automatically assigned to a pool of transcriptionists. This helps you be sure that files are sent to the correct transcriber and ensures proper security of each file, which can be especially important in the case of medical laws and other legal issues.

The number of mobile dictation applications available with an integrated dictation workflow system is limited. This is not necessarily negative, however. While it limits your options, it also makes it easier to narrow your options to the best applications available on the market.



ProDictate Mobile: The Best Solution

The best of the mobile dictation applications available with a dictation workflow solution is ProDictate Mobile, due to its combination of features, easy access, and overall economic value.

ProDictation Mobile can be used alone or with ProDictate. ProDictate enhances the functionality of the app.

On its own, ProDictate Mobile offers many features, including:

- ❖ Full recording capabilities, including pasting, reverse, playback, and overwriting
- ❖ Integration of pictures from the camera roll or taking pictures into the dictation file
- ❖ Recording format SPEEX Audio Codec and WAV
- ❖ Send audio through email, Dropbox, OneDrive, or Google Drive
- ❖ Secure login
- ❖ Easy adding of metadata for audio files

ProDictate Mobile combined with ProDictate, the backend system, offers these features:

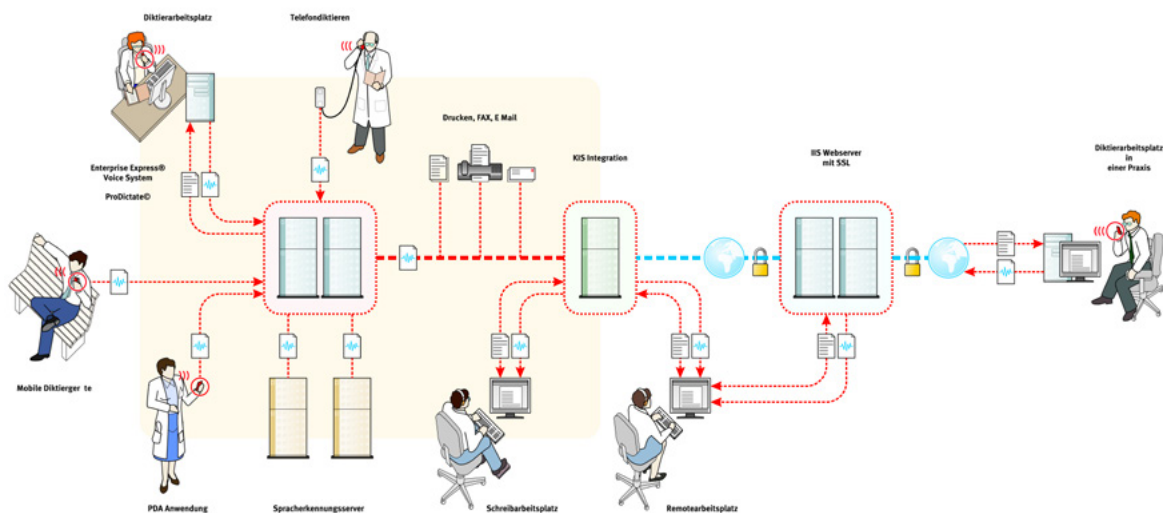
- ❖ Active directory integration
- ❖ Backend speech recognition, with recognized text sent back to the author
- ❖ Easily accessible through any web browser ¥ Import jobs through https
- ❖ Remote configuration via ProDictate Dictation System
- ❖ Seamless and efficient integration with company databases
- ❖ Supports BlackBerry Dynamics and MobileIron App Connect
- ❖ Suitable for BlackBerry, iPhone, and Android

Importantly, ProDictate Mobile is a better economic value than its competitors, which is better for businesses, and can streamline the integration of this software as opposed to what many businesses consider more important applications.

What You Can Do

Go for a test run with ProDictate Mobile. The application is free, though in-app purchases are available.

Testing ProDictate Mobile will prove the effectiveness of mobile dictation, along with the usefulness of a backend server. Using this application specifically will demonstrate the value of the software and the ease of integration.



ProDictate Mobile is easy to use. Here's how it works:

- ❖ Professionals dictate files from anywhere using their mobile device
- ❖ The audio files are sent to our backend system
- ❖ The files are automatically sent to a pool of transcriptionists, and companies can track the life cycle of each file
- ❖ Transcribed files are returned to the professionals

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